

Our Journey Towards Accreditation

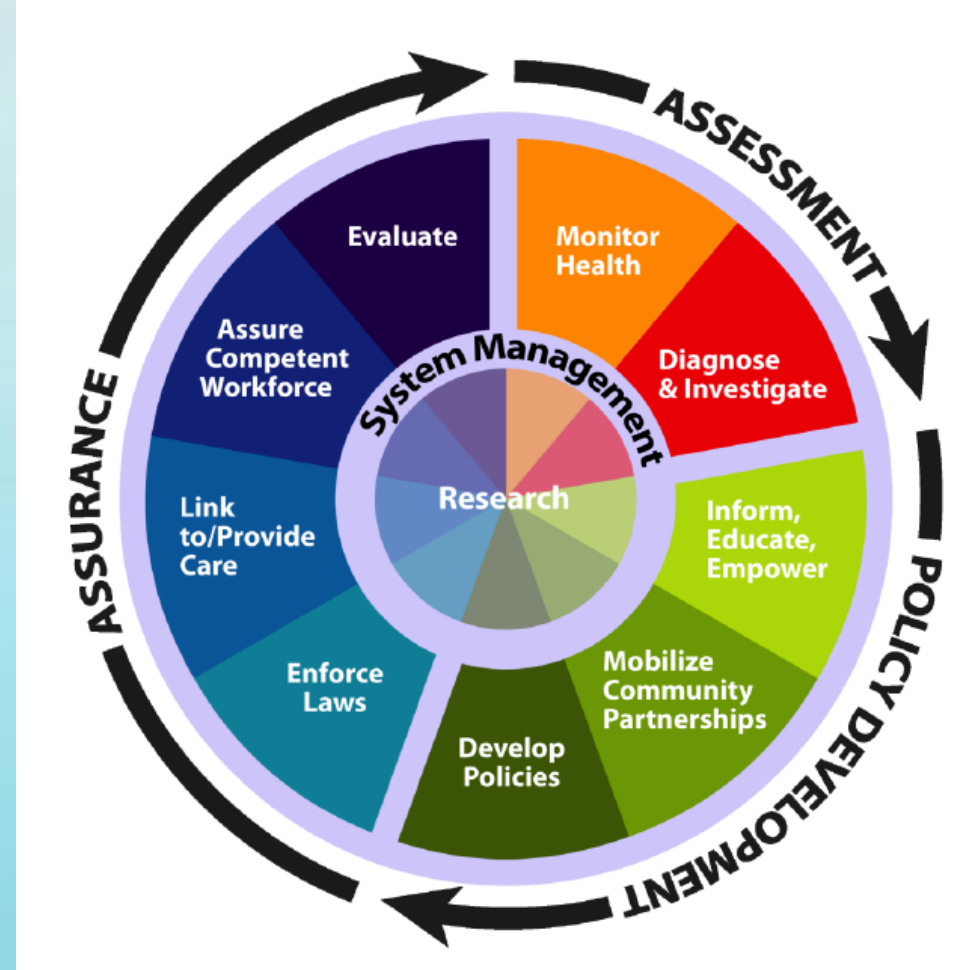
Resource and Capacity Building

Pascua Yaqui Tribe Health Services
Division

Shanna Tautolo
Yesenia Alvarez
Lizzy Magnuson



Public Health Accreditation



Objectives

- Building Capacity
- Collaboration
- Applying for Grants and Resources
- Sharing our Challenges and Lessons Learned



A photograph of a desert landscape. In the foreground, there are green, leafy bushes and several tall saguaro cacti. In the background, there are mountains under a blue sky with a few white clouds. The text is overlaid on the center of the image.

Mission Statement

**To promote the highest
possible standard for
health and well-being
within our communities**

American Indian Reservations

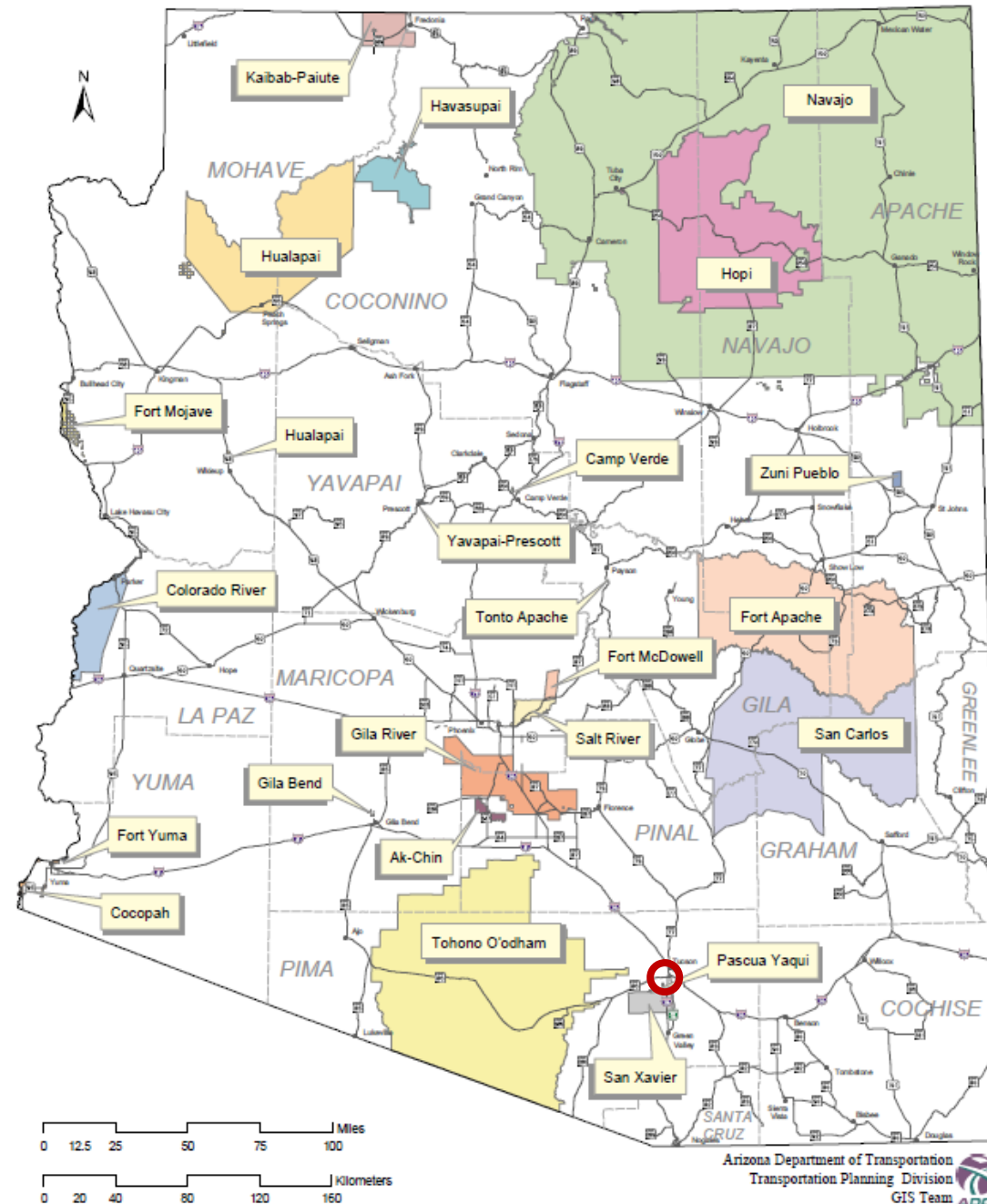
Total Enrolled
Members:

19,079

Population in all
Arizona Yaqui
Communities: **8,561**

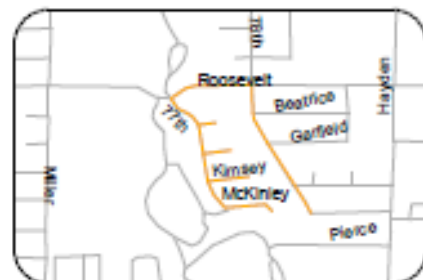
Population in New
Pascua Yaqui
Pueblo
“Reservation”:
4,109

Source: Pascua Yaqui
Enrollment Department



Pascua Yaqui Tribe
Arizona Communities

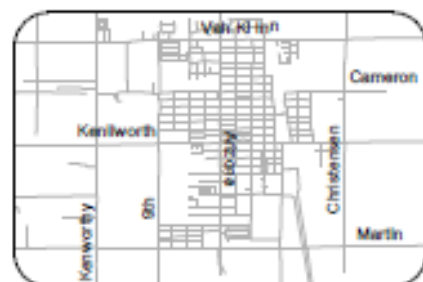
Penjamo (Scottsdale)



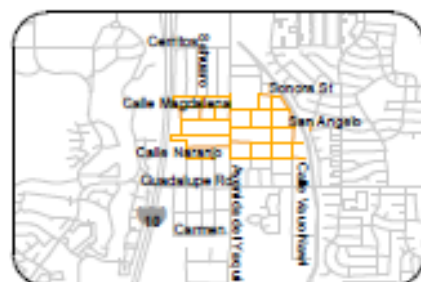
High Town (Chandler)



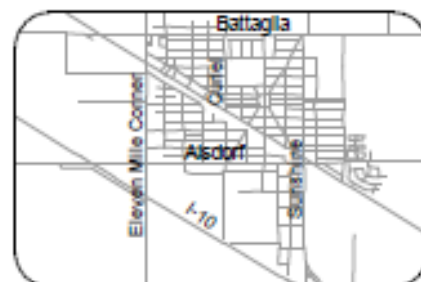
Coolidge



Guadalupe



Eloy



Bamio Libre



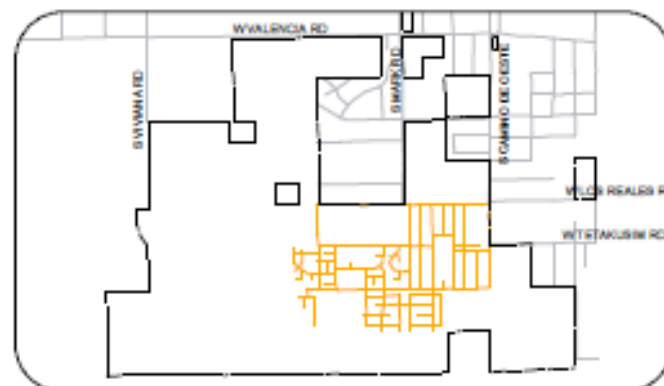
Old Pascua



Yoem Pueblo (Marana)



Pascua Pueblo



Origins of Our Journey

- **2011- Health Director was informed about Public Health Accreditation**

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- **Attended trainings:**
 - February 2012, Inter Tribal Council of Arizona (ITCA)- Tribal Public Health Accreditation Readiness Training
 - March 2012, ITCA- Tribal Public Health Accreditation Readiness and Self-Assessment Training
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- **Focus: Complete 3 prerequisites:**
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 - Community Health Improvement Plan (CHIP)
 - Strategic Plan (SP)

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STRENGTH!

Community Health Assessment

- In 2013 we received Robert Wood Johnson Foundation funds through ITCA to conduct the **Gathering Hiaki Voices for Wellness Survey**

Gathering Hiaki Voices

A project of the Pascua Yaqui Health Services Division – 2014



Community Health Assessment

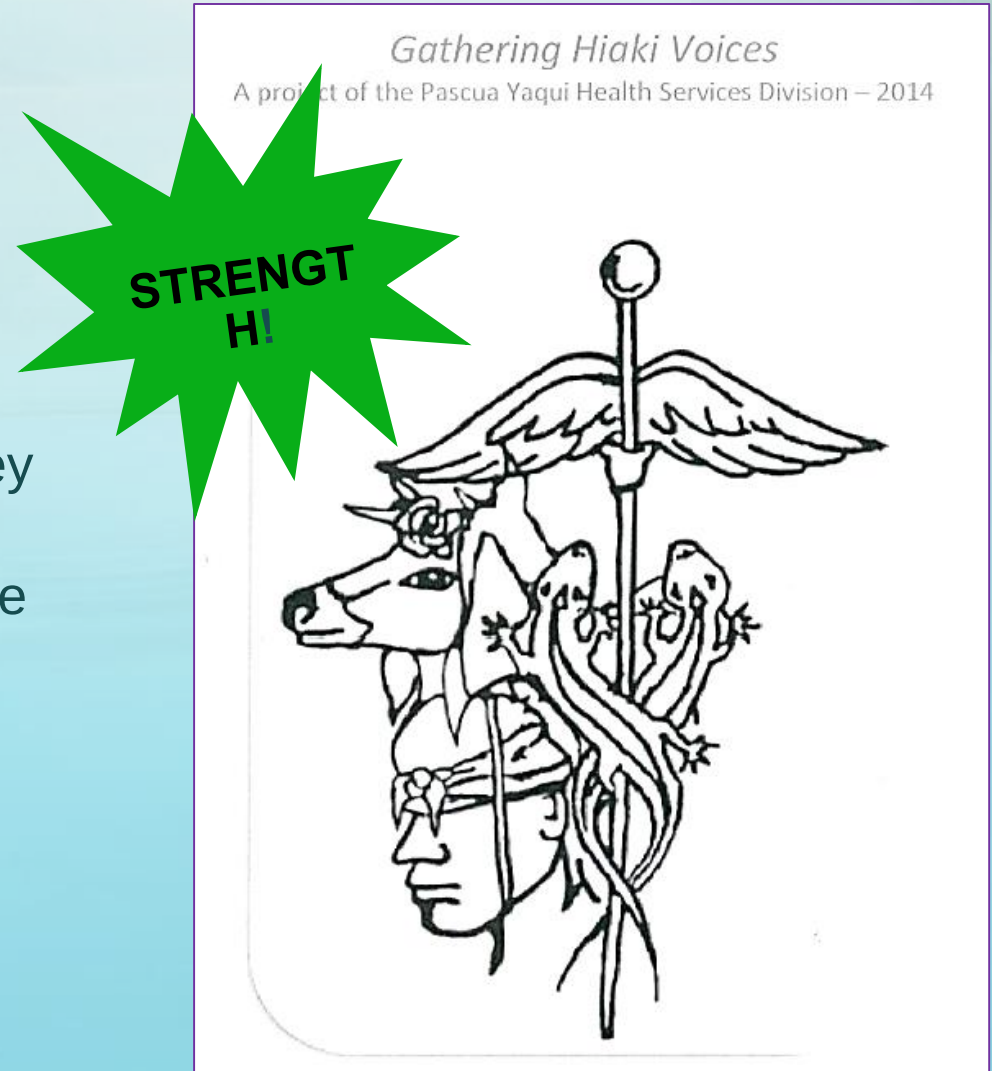
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STRENGTH!

CHALLENGE!



Community Health Assessment

- April 2015, First CHA draft created



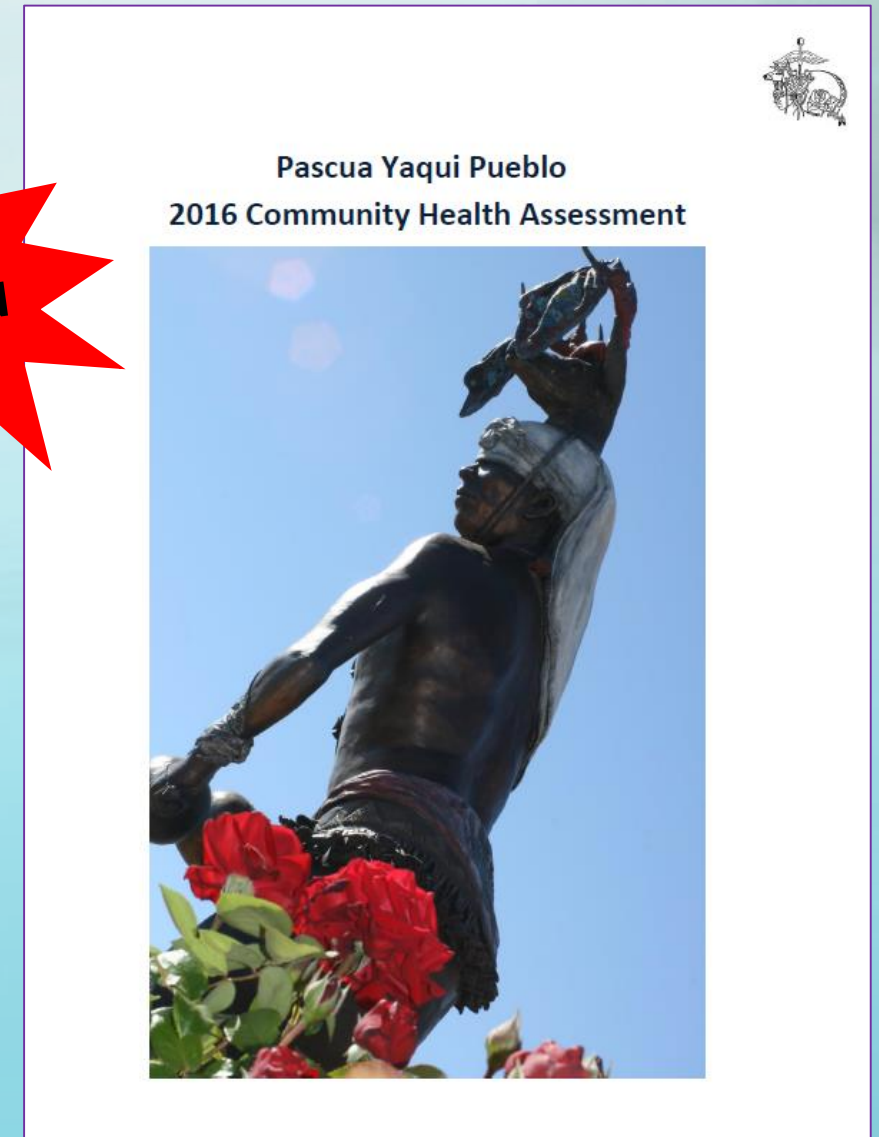
Pascua Yaqui Pueblo
2016 Community Health Assessment



Community Health Assessment

- April 2015, First CHA draft created

CHALLENGE!



Capacity Building

- National Indian Health Board's Tribal Accreditation Support Initiative (Tribal ASI)
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 - Work Plan: Complete CHIP by May 2016, and SP by June 2016
- Center for Disease Control and Prevention's Public Health Associate Program (PHAP)
 - PHAP started two-year assignment in October 2015
 - Work Plan: Assist with Public Health Accreditation Activities
 - Complete CHA
 - Facilitate CHIP and SP processes
 - Facilitate PHAB Team meetings and documentation gathering



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 - Facilitate PHAB Team meetings and documentation gathering
- Hired Part-time Accreditation Project Assistant
 - June 2016, formally assigned to accreditation-related projects



STRENGTH!

Capacity Building

CDC's Good Health and Wellness in Indian Country Grant

- Years 1-2: Completing a CHA and building a Coalition

Implement a variety of community chosen and culturally adapted policies, systems, and environmental changes which promote and improve wellness to ensure quality of life within the Pascua Yaqui Community.



Capacity Building

CDC's Good Health and Wellness in Indian Country Grant

- Years 1-2: Completing a CHA and building a Coalition
- Year 3: CHANGE Tool and Community-Based Action Plan

CBAP 5 Goals:

- *Direct Education*
- *Community Gardens*
- *Physical Activity*
- *Increased access to Healthy Foods*
- *Policy, System, and Environmental Change*



Capacity Building

CDC's Good Health and Wellness in Indian Country Grant

- Years 1-2: Completing a CHA and building a Coalition
- Year 3: CHANGE Tool and Community-Based Action Plan
- Year 4: Implementation of Community-Based Action Plan



Completed 3 Prerequisites with 1st Tribal ASI

1. Community Health Assessment
 - Reviewed by Red Star International April 2016
 - Tribal Council Resolution January 2016
2. Strategic Plan
 - Red Star International Workshop March 2016
 - Virtual collaboration through June 2016 to finalize SP activities, measures, and timelines
3. Community Health Improvement Plan
 - Red Star International Workshop April 2016
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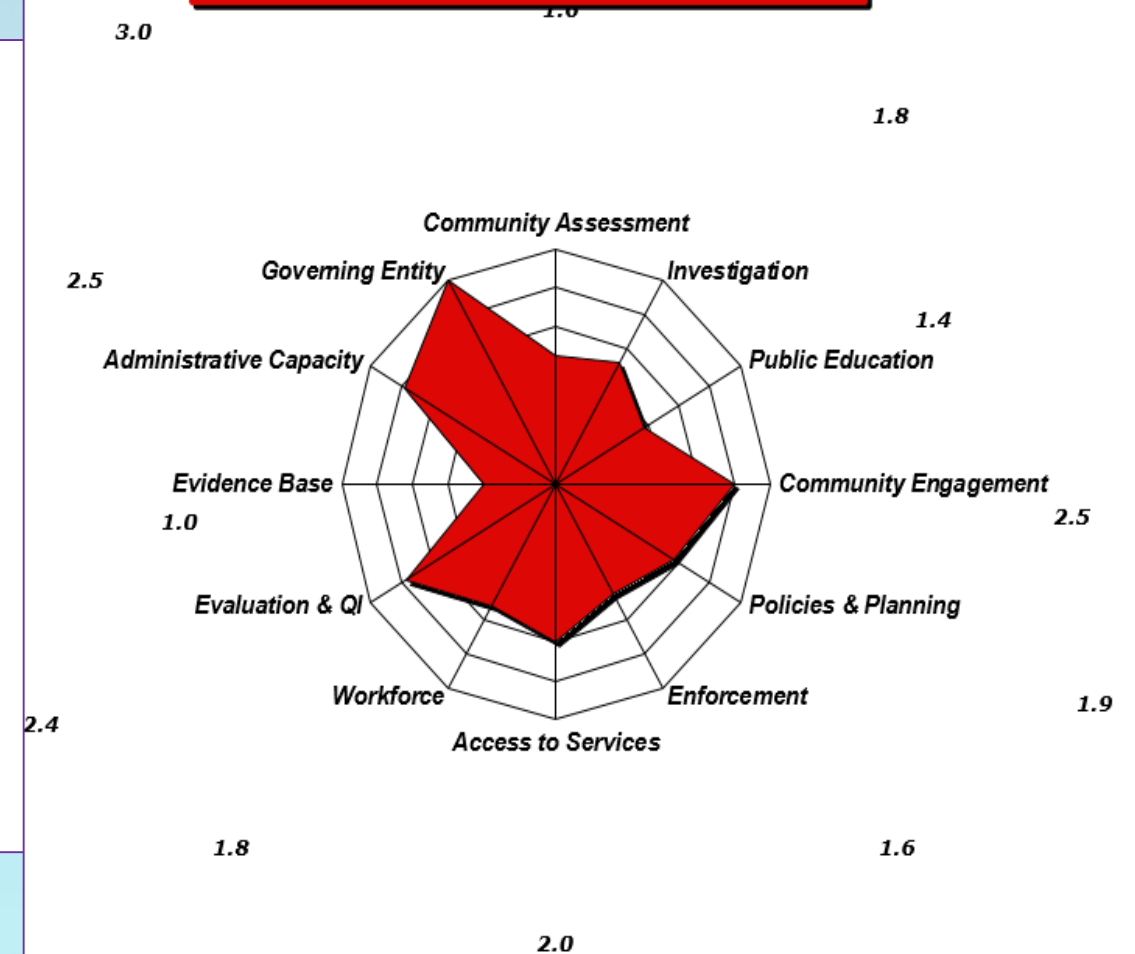
STRENGTH!

Readiness Assessment

TRIBAL PUBLIC HEALTH SYSTEM Preliminary Self-Assessment Results TIMELINE

Standards by Domain	Met "4"	0-3 Months "3"	3-6 Months "2"	6-9 Months "1"	9-12 Months "0"
DOMAIN 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community					
<i>Standard 1.1: Participate in or conduct a collaborative process resulting in a comprehensive community health assessment</i>					
1.1.1 Participate in Tribal/local partnership to develop Community Health Assessment (CHA)					
1.1.2 Develop CHA					
1.1.3 Ensure CHA is accessible to agencies, orgs and general public					
<i>Standard 1.2: Collect and maintain reliable, comparable, and valid data that provide information on conditions of public health importance and on the health status of the population</i>					
1.2.1 Maintain a surveillance system for reports 24/7 to identify health problems, threats, <u>Env</u> PH hazards					
1.2.2 Communicate with surveillance sites at least annually					

Self-Assessed Capacity By PHAB Domain



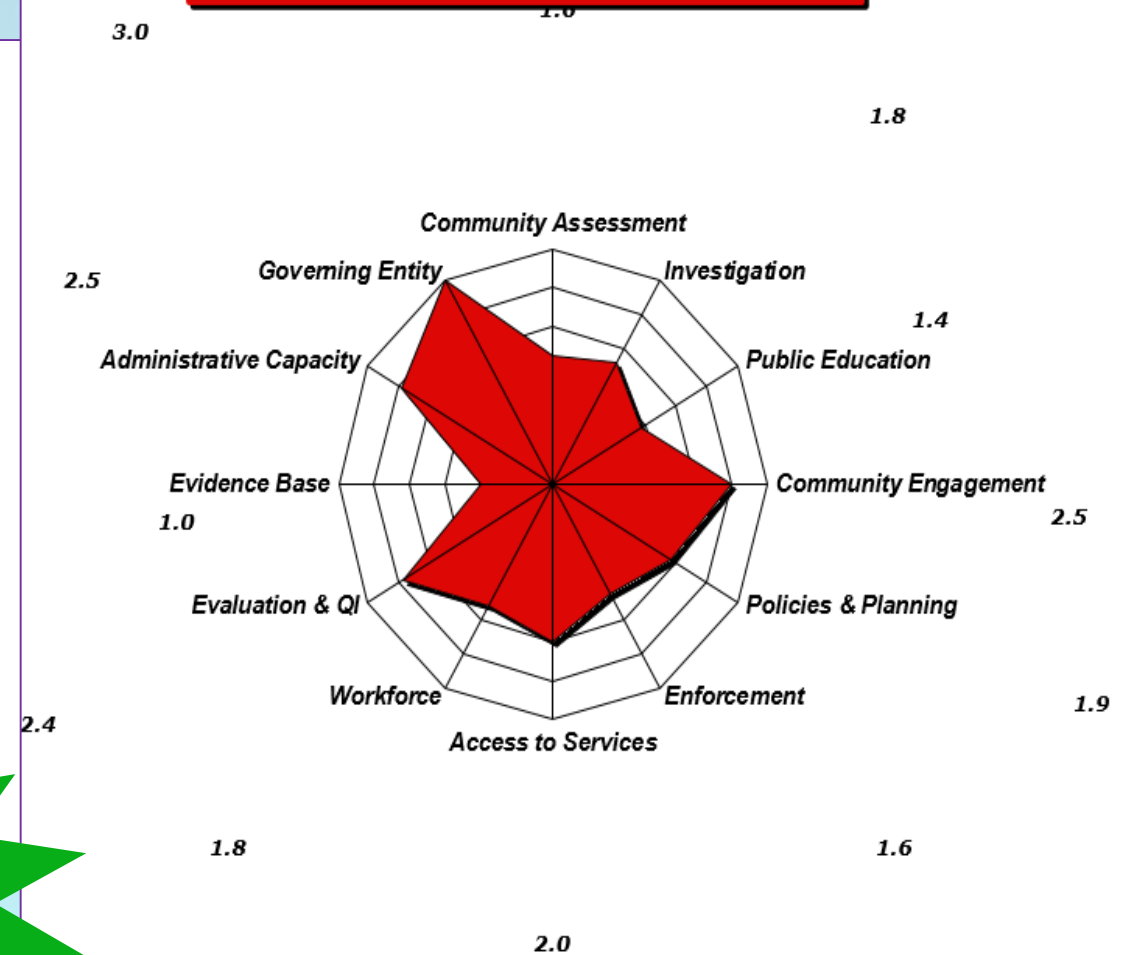
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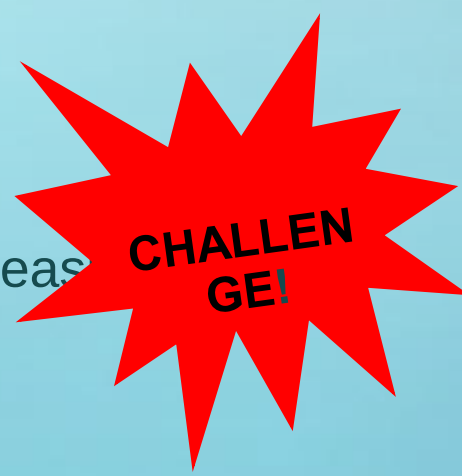
STRENGTH!

Self-Assessed Capacity By PHAB Domain



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3. Community Health Improvement Plan
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CHALLENGE!

PHYSICAL ACTIVITY BREAK!



More Capacity Building

- National Indian Health Board's Tribal Accreditation Support Initiative (Tribal ASI)
 - Awarded again in September 2016
 - Work Plan: Complete Performance Management System and QI Plan by June 2017, disseminate CHA/CHIP/SP to internal and external stakeholders.



STRENGTH!

Leadership and Employee Buy In

- We completed a dissemination plan to share the CHA, CHIP, and SP results with staff, program managers, and Tribal Council



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Handout!



PYT Dissemination Plan

Leadership Executive Health Directors

- Tribal Council and Oversight
- Network Provider Board
- All Tribal Directors

Internal Partners

- All Health Staff
- Tribal Departments
- Announcements on Intranet

External Partners

- ITCA
- CDC
- Pima County Health Department

Community

- Tribal Recognition Day
- Community Radio
- Yaqui Times
- Welcome Center
- Announcement on Website

Leadership and Employee Buy In

- We completed a dissemination plan to share the CHA, CHIP, and SP results with staff, program managers, and Tribal Council
 - Mandatory all staff trainings
December 2016 and January 2017
 - Meeting with Tribal Council
December 2016

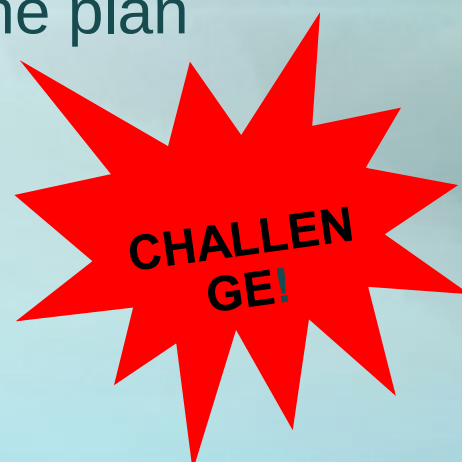


Creating our Performance Management System

- September 2016, sought external consultants to help write the plan and set up our dashboard

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A red starburst graphic with multiple points, containing the text 'CHALLENGE!' in black, bold, uppercase letters.

CHALLENGE!

Creating our Performance Management System

- September 2016, sought external consultants to help write the plan and set up our dashboard
- October-December 2016, sought internal expertise to write first draft of PM plan

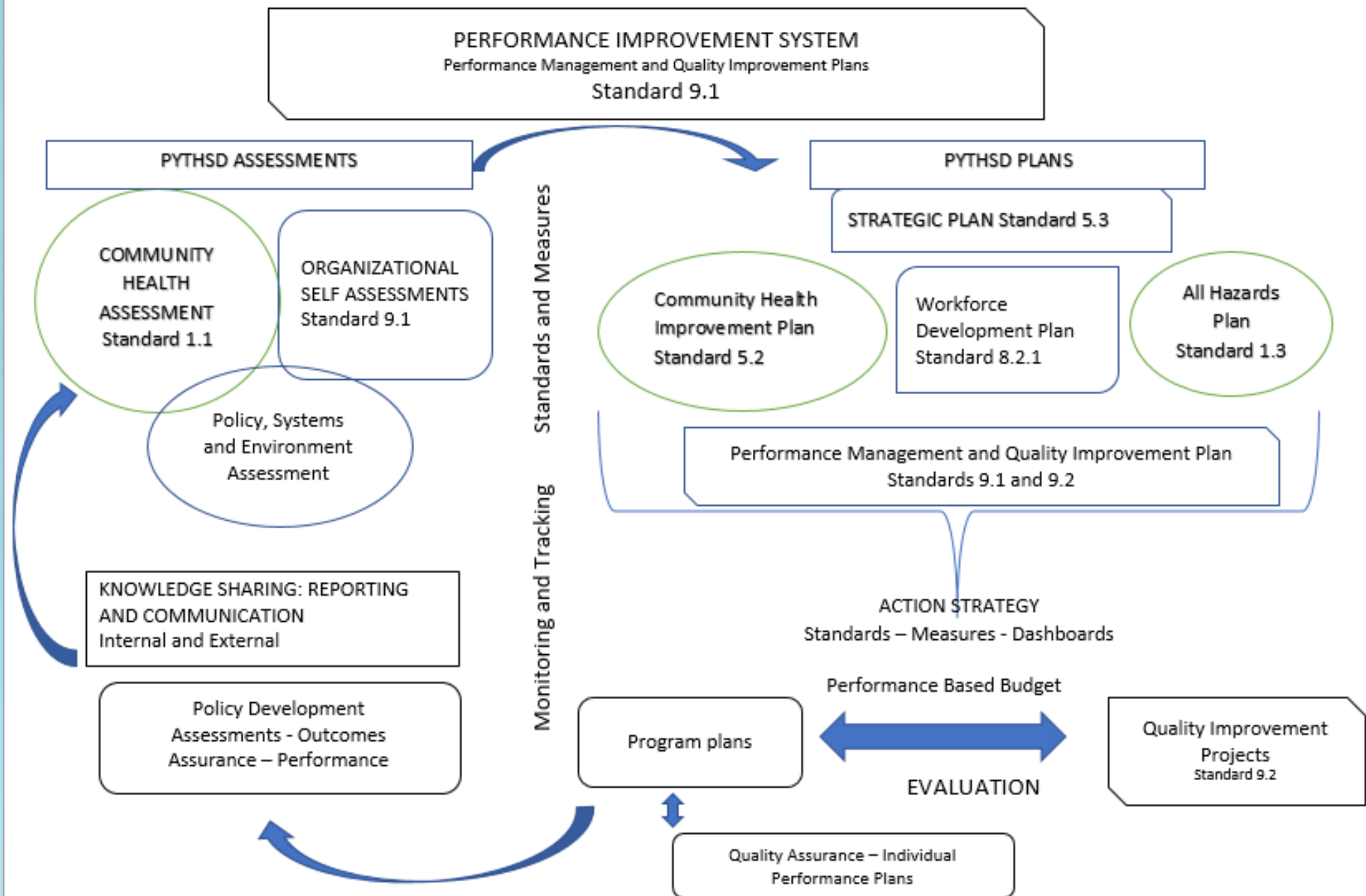


STRENGTH!

Creating our Performance Management System

- September 2016, sought external consultants to help write the plan and set up our dashboard
- October-December 2016, sought internal expertise to write first draft of PM plan
- November 2016, hired a part-time PM/QI Coordinator
- April 2017, Action Strategy Training





Meanwhile..... PHAB Team Revitalization

- PHAB Team meetings reconvened December 2015

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- Reassigned domain leaders and determined biweekly meeting schedule

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- PHAB Team meetings reconvened December 2015
- Reassigned domain leaders and determined biweekly meeting schedule
- Created a team vision and PHAB meeting expectations

The PHAB Team is a group of multidisciplinary tribal health professionals that leads the public health accreditation process and brings our collective expertise and knowledge to ensure that the PYT achieves Public Health Accreditation in order to:

Provide access to the highest quality health care through an integrative and holistic approach to improve health outcomes, and to

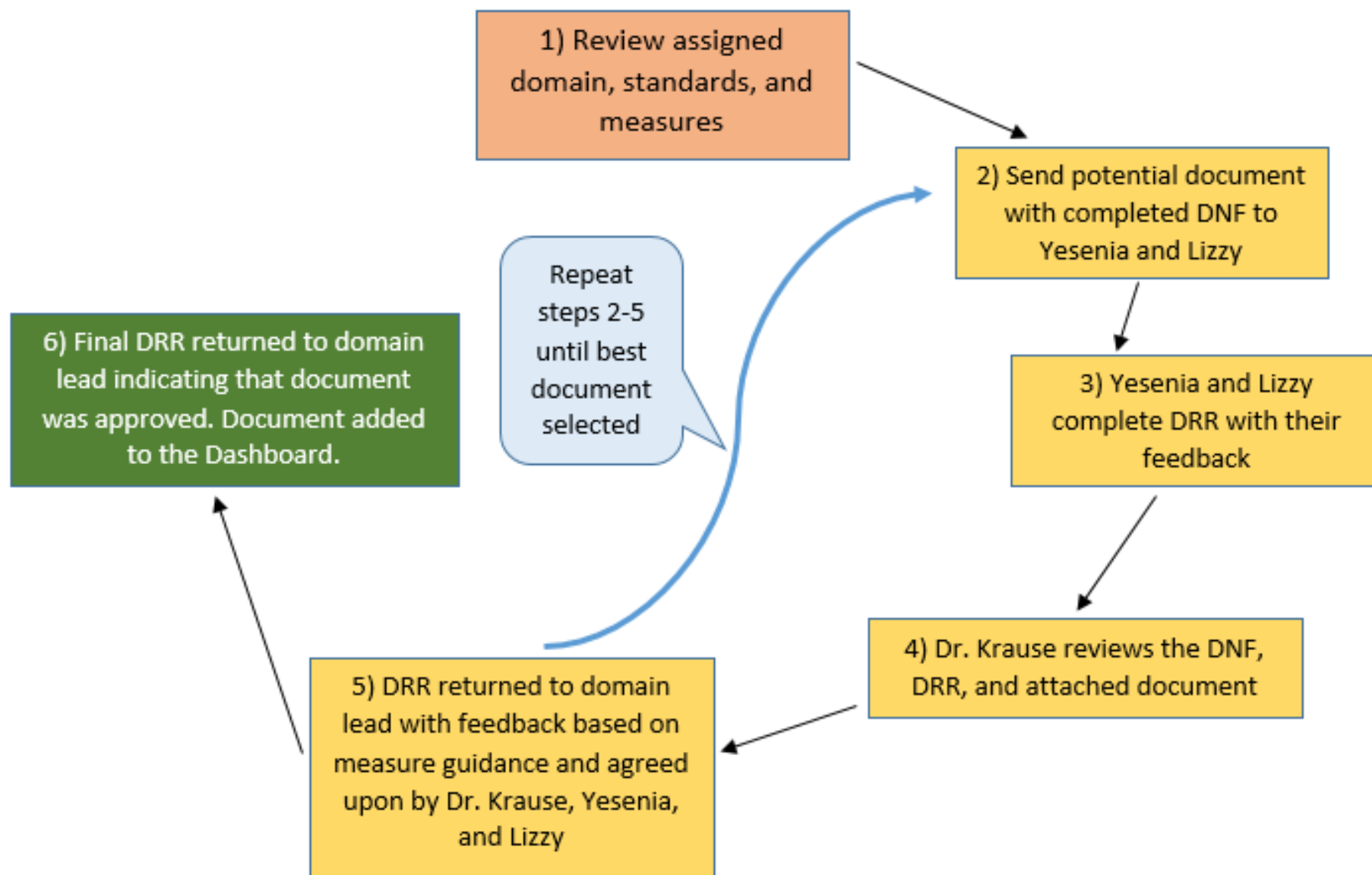
Illustrate and Enhance the unique nature of Tribal community based public health system.

PHAB Team Revitalization Continued

- Created PHAB Team Goals and Protocols

Handout!

Document Review and Approval Protocol Flowchart:



PHAB Team Revitalization Continued

- Created PHAB Team Goals and Protocols
- Created a document approval process and forms for domain leads to support their documentation selection and improvement
 - Document Narrative Form



Handout!

PHAB Team Revitalization Continued

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 - Document Narrative Form
 - Document Review Receipt



Handout!

PHAB Team Revitalization Continued

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 - Document Narrative Form
 - Document Review Receipt
 - PHAB Status Report



Handout!

PHAB Team Revitalization Continued

- Created PHAB Team Goals and Protocols
- Created a document approval process and forms for domain leads to support their documentation selection and improvement
 - Document Narrative Form
 - Document Review Receipt
 - PHAB Status Report
- Created a Resource Guide



Handout!

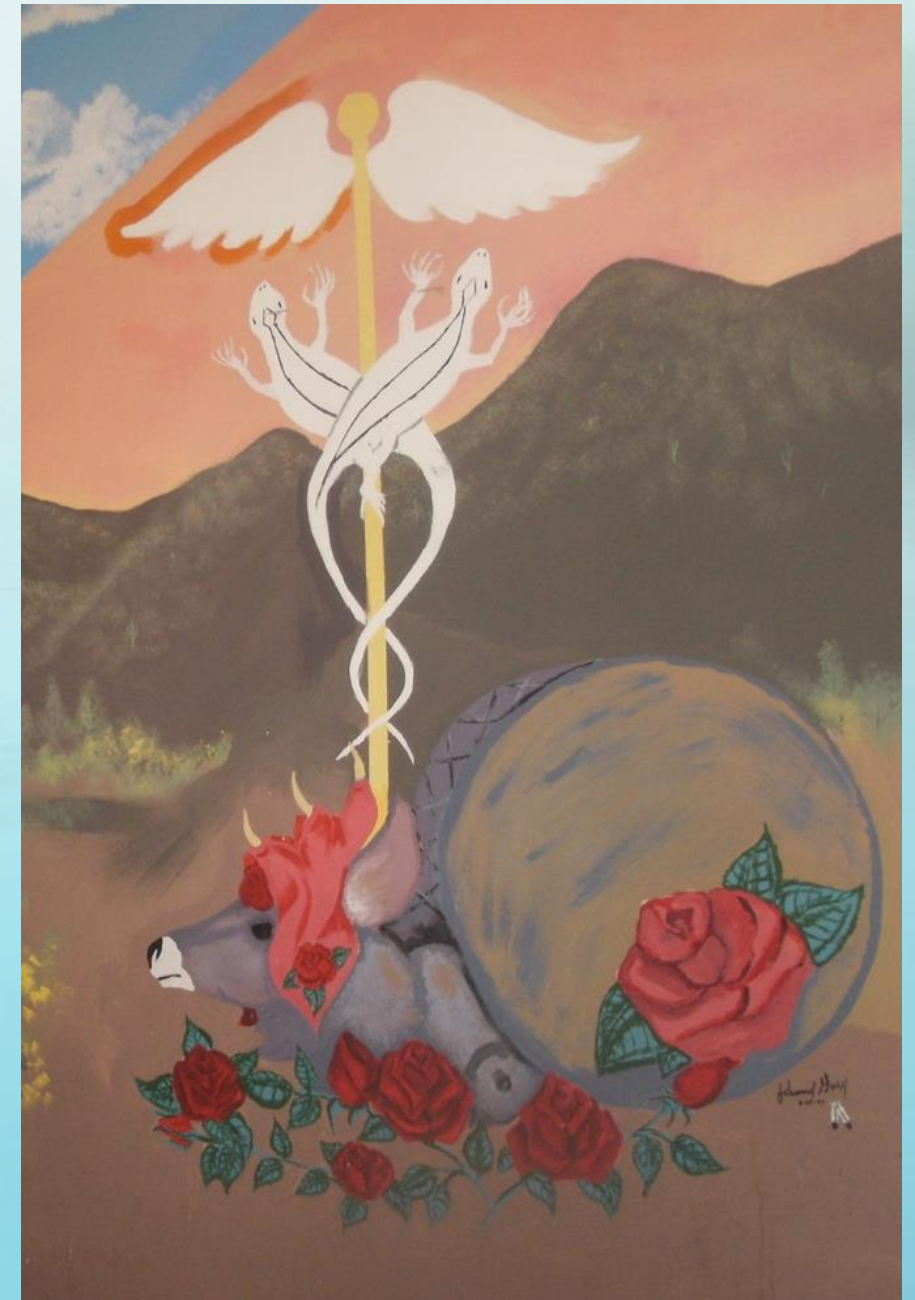
Lessons Learned

- Survey logistics
- Celebrating successes
- Work on PM/QI Plan early
- Create goals and protocols for documentation review and approval, organization methods
- Get support for interpreting Standards and Measures



Next Steps

- Complete Large Projects!!!
 - PM Plan
 - QI Plan
 - Workforce Development Plan
 - Access to Care Report
 - Branding Strategy
 - PYHSD Emergency Operations Plan
 - Risk Communication Plan



QUESTIONS?

